

ISO 9001

QUALITY MANAGEMENT SYSTEM

GCL[®]
INTERNATIONAL



WHAT IS ISO 9001?

ISO 9001 is an internationally recognised standard for the quality management systems. The standard is generic in nature and caters for both the manufacturing and service industries.

Organisations which are certified to this standard reflect evidence of a business operation which is supported by a fundamental and robust quality management system platform.

WHAT WILL ISO 9001 DO FOR YOU?

Repeat business only comes to organisations which can provide services or products consistently, and without deviation. Complying with this standard requirement means you can demonstrate you can do this.

In essence, organisations with an effective Quality Management System (QMS) will typically meet customer expectations better than an organisation that does not have an effective QMS.

BENEFITS OF CERTIFICATION

- Improved consistency of service and product performance.
- Ensures that customers come back and not the products or services delivered.
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- Reduce costs but increase profitability.
- Increased marketing and sales opportunities.
- Greater international acceptance and competitiveness.

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